



City Catering's Special Diets Portal

**CITY
CATERING
SCHOOLS**

Pouring love into every meal

City Catering has an online portal for the digital management of special diets. This allows parent/guardians to register their child for a special diet menu, via our website. It's super-efficient, sending notifications such as reminders and it's easy to track the progress of your application.

Make sure you have the following before you start:

- The latest Medical Evidence of your child's allergies or intolerances.
- Your child's class name and year group.
- A recent passport style photo of your child.
- Details of your child's dietary requirements.

SECURE

Allows an efficient, secure, and GDPR-compliant three-way conversation between schools/nurseries, parents/guardians and caterers, without the need for documentation and discussions to be shared by email, phone or post.



TRACK PROGRESS

System users are associated with a specific child/children, and can track progress on each menu under development, from creation through parental and school review, through authorisation.

GET NOTIFIED

The system notifies users of updates from other assigned users, and reminds users to complete their tasks (e.g. menu review and approval, or medical evidence upload).



AUTHORISED

Menus are authorised by parents/guardians and schools/nurseries, with legal-responsibility checks and confirmations built into those approvals.



TIMESTAMPED



Each interaction is logged and timestamped for transparency and effective tracking.

UP-TO-DATE DATABASE

Children's medical requirements are kept up to date through automated prompts for families to review and edit information over time.



Visit our website for more info OR Scan the QR code

www.citycateringsouthampton.co.uk/special-diets-portal

SCAN ME